Macintosh Computer Issues – Application Downloads

All new Mac computers come with a default setting that does not allow applications to download. This means the attorney filers will not be able to log into CM/ECF.

To resolve the issue:

- 1. Open System Preferences
- 2. Under Personal, click Security & Privacy
- 3. In the Security & Privacy dialog box, click the lock icon at the bottom to make changes
- 4. Enter your password and click Unlock
- 5. Under General, Allow applications downloaded from, select the "Anywhere" radio button (the default is Mac App Store and identified developers)
- 6. Click the lock icon again to prevent further changes
- 7. Close System Preferences