

MACINTOSH INFORMATION

***Mac users with OS X9 (Mavericks), who are accessing CM/ECF with the Safari 7 Browser, will need to modify the browser security settings in order to attach documents for filing. Please do the following:**

Log into CM/ECF

In the Safari/Preferences menu, pick the Security tab

Click Manage Website Settings

The Court servicer name will display under “Currently Open Web sites”

Pick “Run in Unsafe Mode” for the CM/ECF server

After unsafe mode has been selected, log out of CM/ECF and then log back into CM/ECF

PDF documents should now appear when you attempt to file your document. If the documents still do not appear, you may need to log out of CM/ECF again, completely close down your browser and try again.

***Mac Users with OS X El Capitan – you will need to modify the browser settings in order to attach documents for filing:**

Go to: <https://support.apple.com/en-ca/HT202819>

The last section of instruction at the bottom of the page is the ‘trick’ to getting documents to upload using a Mac “*For more options, hold down the Option key, then click the pop-up menu....*”

Select ‘Run in Unsafe Mode’ for the CM/ECF server

After unsafe mode has been selected, log out of CM/ECF and then log back in

PDF documents should now appear when you attempt to file your documents.

***Nothing happens when clicking “File a Document”:**

Click to any other window on your Mac, then click back to CM/ECF, everything should be working properly.

MACINTOSH INFORMATION:

Java for Mac OS X 10.6 Update 9 Information - Re-Enable Java Applet

<https://support.apple.com/en-us/HT202447>

Macintosh Application Download Issue:

<http://media.ca8.uscourts.gov/cmecfDir/Macintosh-Computer-Issues.pdf>

Missing Plug-In:

If you are unable to log into CM/ECF and you see the "Missing Plug-In" message, you must click the "Missing Plug-In" message, and then click "More Info". You will then be able to perform a one-time download of the needed plug in.

Java for Max OS X 10.6 Update 9 Information - Re-Enable Java Applet

<https://support.apple.com/en-us/HT202447>

Macintosh Prerequisites:

<http://media.ca8.uscourts.gov/cmecfDir/macintosh.pdf>